

Cancellation/RefundPolicy

Cancellation Policy

- No Cancellation is allowed if a package is once booked.
- If the package is not booked online but the amount has been deducted from your bank account due to System / technical error, you do not reserve any right to use facilities of the package. For the deductible amount BSTDC will not be responsible in any way. In such case you are requested to contact concerned Bank / payment gateway.
- BSTDC administration has reserve right to cancel the booked package on administration ground / special cases or in any extraordinary situation.

Refund Policy

- No refund is made against booked package.
- Once a package is booked and confirmed online, the amount deducted from your bank account cannot be refunded in any circumstances.
- In this regard all rights reserved to Bihar State Tourism Development Corporation Ltd., A Govt. of Bihar Undertaking and the decision made by Bihar State Tourism Development Corporation Ltd., A Govt. of Bihar Undertaking will be final and binding by you.

For any query/dispute Please contact: E-Mail- pitrapakshagaya@gmail.com